

NJ1358199

Guest Services/Cashier

Diggerland USA

West Berlin, NJ, 08091

Duties and Responsibilities

This position may include working in Admissions, Gold Digger, Arcade, Retail or other front of house position. Cross training provided in order to provide more flexibility in scheduling and allows you to grow and expand their role within the company.

Position Summary (including but not limited to):

- Have an upbeat disposition and greet guests with a smile
- Responsible for the promotion of a safe and professional workplace through adhering to policies and procedures as outlined in the Diggerland USA handbook.
- Maintain the daily operation of the Admissions, Arcade, Gold Digger, Retail or other assigned area.
- Assists guests with redeeming online tickets or purchasing tickets for entry into the park.
- Provide customer service to all guests by answering questions regarding the facility.
- Must remain up to date on all current specials and promotions of the facility.
- Assists in merchandising functions including display, inventory receiving, stocking and daily record keeping.
- Cash handling functions including Point of Sale cash registers.
- Ensure Admissions, Arcade, Gold Digger, Retail or other assigned areas achieve the highest standards in areas of cleanliness, presentation, and service.
- Assists arcade guests with change, redeeming tickets for prizes, and all courtesy transactions throughout the arcade.

General Responsibilities and Duties:

- Must have strong customer service skills.
- Excellent multi-tasking skills. Prioritizes and performs a variety of concurrent tasks with minimal direction.
- Basic math skills as they apply to cash handling.
- Must be flexible regarding scheduling as it is based on business demands.

Qualifications:

1. Must be responsible and able to follow instructions.
2. Must be a team player and able to work well with the other staff members.
3. Must be able to work weekends and holidays.

Physical Demand:

- Able to lift up to 30 lbs
- Must be able to stand for long periods of time.
- Ability to work in a loud environment with flashing lights.
- Must be able to work on a ladder
- Must be able to tolerate working in hot or cold weather

Comments:

- Should be well groomed, neat, and polite.
- Daily work hours are subject to change throughout the park operating season due to attendance, weather, or unforeseen circumstances.
- Must be at least 16 years of age.

Nature of Work

Duration: Full Time, Seasonal

Normal Work Days: Varies

Normal Work Shifts: Any Shift

Post is open till: 31st March, 2018

Education

Applicants should have No Specific Requirement

Minimum Age

Applicants should have age 16 yrs. (Child Labor Laws)

Special Requirements

Applicant must Able to lift up to 30 lbs

Applicant must be able to stand for long periods of time.

Applicant must be able to tolerate working in hot or cold weather

About Diggerland USA

Diggerland USA is a Construction Adventure Theme Park that allows kids and adults to experience driving and operating REAL construction machinery unlike any other experience.